

Sent: 29 April 2012 16:04
To: Crystal Enterprises Ltd.
Subject: Thanks

Dear Gary,

I would like to pass my thanks on to you for the excellent service you provided.

I have purchased a Crystal 8.5 KW heat pump to provide a cheaper alternative to my current electric heater for my fast lane training pool.

Although it was a simple installation I did manage to fuse the main board, however I emailed on Saturday with my problem, and had Gary from Crystal-Clear Enterprises respond on the same Saturday with various options.

I was even more impressed with the offer to change out the unit, which was completed on the Sunday.

Overall a very pleasing experience

Thanks Again

Mark Lingard
Ironman *Triathlete*